



# TRI-CITY CARDIOLOGY

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## Patient Code of Conduct

In an effort to provide a safe and healthy environment for staff, visitors, patients and their families, Tri-City Cardiology expects visitors, patients and accompanying family members to refrain from unacceptable behaviors that are disruptive or pose a threat to the rights or safety of other patients and staff.

### **The following behaviors are prohibited:**

- Possession of firearms or any weapon
- Physical assault, arson or inflicting bodily harm
- Making verbal threats to harm another individual or destroy property
- Intentionally damaging equipment or property
- Making menacing gestures
- Attempting to intimidate or harass other individuals
- Making harassing, offensive or intimidating statements, or threats of violence through phone calls, letters, voicemail, email, or other forms of written, verbal or electronic communication
- Racial or cultural slurs or other derogatory remarks associated with, but not limited to, race, language or sexuality

In order to ensure that the privacy of our patients and staff is protected and so as to ensure that the physician-patient relationship remains confidential and private, Tri-City Cardiology does not permit anyone to record, video tape or photograph our facilities in any way during any visit or appointment with us.

**If you are subjected to any of these behaviors or witness inappropriate behavior, please report to any staff member. Violators are subject to removal from the facility and/or discharge from the practice.**

**Our practice follows a zero-tolerance policy for aggressive behavior directed by patients/visitors against our staff.**

\*Adults are expected to supervise children in their care.